

TECHNOTE: 174/2019

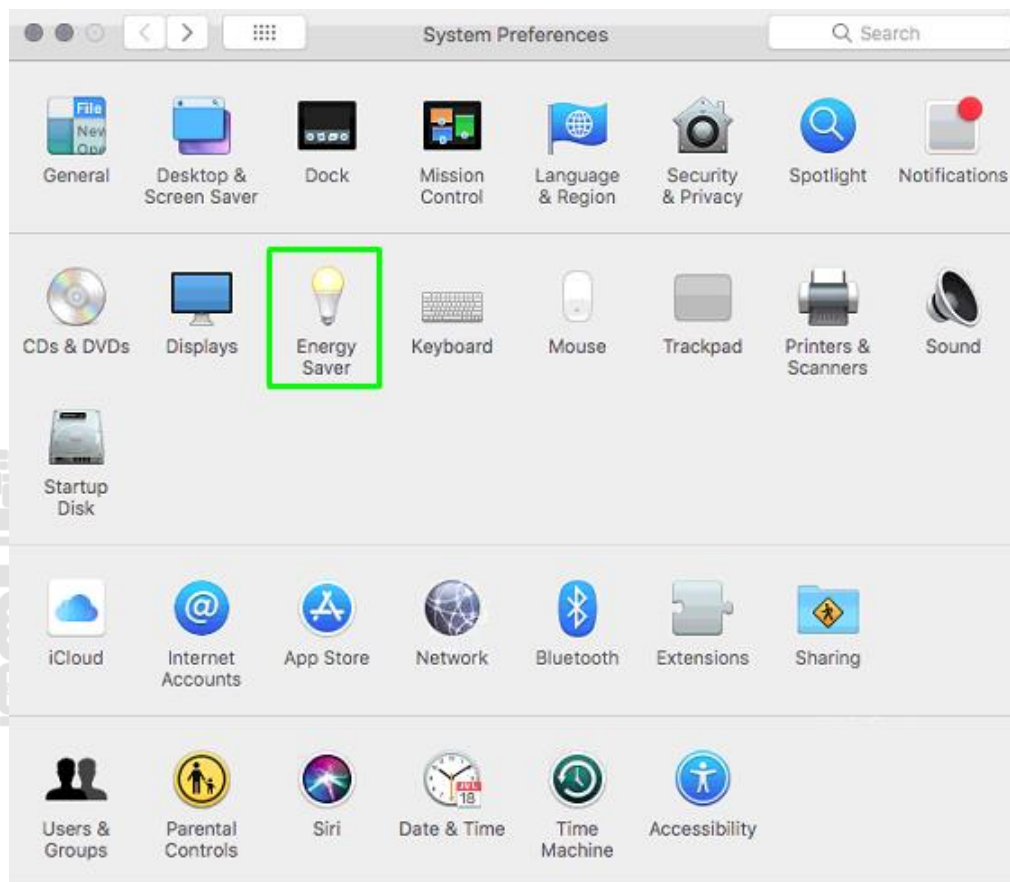
Subject:
How to disable Mac's Energy
Saver for USB devices

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AUTHOR: TECHNICAL SUPPORT
PRODUCT/AREA: Security

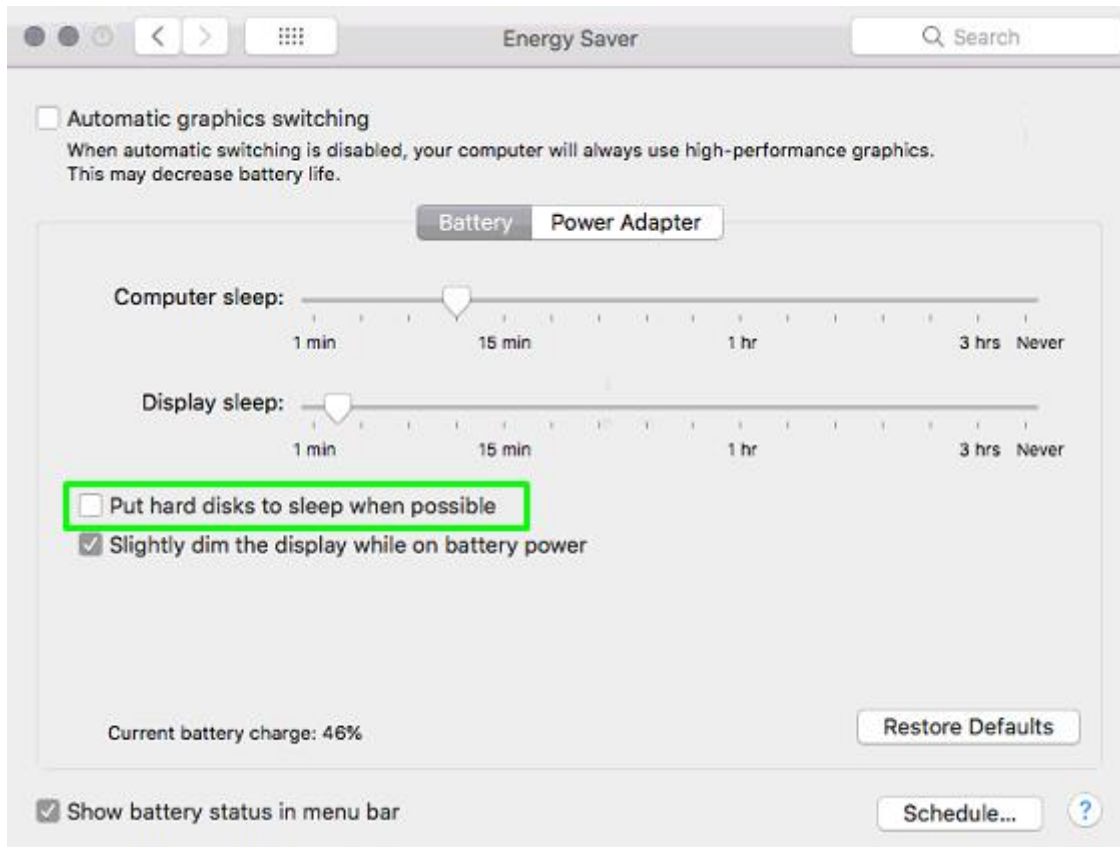
The cardPresso USB is the license, due to this, the cardPresso application checks if the USB is there on regular basis.

As soon as the USB is removed or sent to sleep by the System, cardPresso can't find the License anymore.

So, to disable this, you will need to go to your "System Preferences", "Energy Saver".



Then you will need to uncheck the “Put hard disks to sleep when possible” option.



If further assistance is required, please don't hesitate to contact us to support@cardpresso.com